



What is an Account Owner Survivor?

The Account Owner Survivor is the person you authorize to take control of your account in the event of your death. You are only able to list one Account Owner Survivor. This can be the student of the account, your estate, or any other person you choose.

Can the Account Owner Survivor request information about my account?

No, we are not able to give any specific account information to the survivor. If you would like to authorize your survivor, or anyone else, to receive verbal information about your account you will need to list that person as authorized for information release. You have the option on the [Account Owner Survivor Authorization form](#) to add the survivor, or you can complete an [Information Release Authorization form](#).

What happens if I do not list an Account Owner Survivor?

If you do not designate someone, then your student will assume control of the account and become the new account owner. If the student is a minor, the account will be blocked until the student reaches the age of eighteen. If we receive acceptable documentation for the Guardian of the student (i.e. a birth certificate proving guardianship as a parent, or a court order specifically naming the Guardian of this minor), the Guardian may act on behalf of the Student until age 18, but may not request a refund for any reason.

What if something happens to both me *and* the Account Owner Survivor?

If both you and the Account Owner Survivor pass away, the account will be treated the same as if there is no survivor listed at all.

How do I add or change my Account Owner Survivor?

You will need to complete an [Account Owner Survivor Authorization form](#). If this is a new Account Owner Survivor, he or she will replace any survivor you listed previously.